



FocusPoint Advisory Pty Ltd

Website Privacy Policy

Introduction

FocusPoint Advisory Pty Ltd is committed to protecting your privacy and handling personal information in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles.

Information We Collect

We may collect personal, business and website usage information including names, contact details, business information, IP addresses and website activity.

How We Collect Information

We collect information through website forms, discovery calls, service engagements, emails, software platforms and direct communications.

Why We Collect Information

We collect information to provide bookkeeping, advisory and Micro CFO services, communicate with clients, prepare proposals, process payments and meet legal obligations.

Disclosure of Information

We do not sell personal information. Information may be disclosed to your professional advisers, government agencies where required by law, software providers and service partners.

Software Platforms

FocusPoint Advisory utilises cloud-based applications including Xero, Dext, Fathom, HubSpot, PandaDoc, Microsoft 365, GoCardless and Stripe. These providers maintain their own privacy and security policies.

Data Security

We take reasonable steps to protect information through access controls, secure cloud systems, password protection and multi-factor authentication.

Cookies

Our website may use cookies and similar technologies to improve website performance and user experience.

Access and Correction

You may request access to or correction of personal information held by us.



Data Retention

We retain information only as long as necessary to provide services and comply with legal obligations.

Overseas Disclosure

Certain cloud software providers may store or process information outside Australia.

Complaints

Privacy complaints may be directed to FocusPoint Advisory and will be investigated promptly.

Contact Us

FocusPoint Advisory Pty Ltd

Phone: (07) 4515 7066

Email: ian@focuspointadvisory.com.au

Website: focuspointadvisory.com.au

Changes to this Policy

We may update this Privacy Policy from time to time. The latest version will always be available on our website.